

# Above Ground Installation Guide

## Installation Process & Customer Responsibilities

While we strive to make your pool installation as simple as possible, there are a few items that are your responsibility. Your responsibilities are underlined below to be completed before, during, and after the installation of your pool.

1. **PERMITS** (before) – It is your responsibility to check with your local township code enforcement office for details pertaining to installation of an above ground swimming pool and apply for all permits. Some townships may require a permit for installing a replacement pool. Most will also require electrical permits. We do not keep up with individual township requirements, as they can change at any time. You must provide us a copy of all your permits, as we CANNOT mark your pool site or start your installation without a copy on file.
2. **ELECTRICAL INSTALLATION** (before & during) – We do not have a licensed electrician on staff and we do not run electrical lines or install electrical components. You must hire an electrical contractor that is familiar with the bonding and grounding requirements of swimming pools. We can recommend a Licensed Electrical Contractor, if you need one, to perform this work. The scope of the electrical requirements are determined by the individual township or borough that you live in.
3. **SITE INSPECTION** (before) – Once we receive a copy of the permit; we will visit your pool location, mark the pool location with paint and/or stakes, determine access to the location and finalize excavation pricing. A laser level is used to determine the quantity of dirt that must be excavated to produce a level spot. Dirt haul-a-way may also be required based on our findings and quoted accordingly. After we mark the spot where the pool will be located, we ask that you to keep the spot marked with paint or simply do not cut the grass in that area.
4. **POOL DELIVERY** (before) – We will deliver your pool and accessories at some point prior to the installation. At that time, you are required to pay for all delivered merchandise.
5. **PA ONE CALL** (before) - Before we are allowed to break ground, buried utilities must be marked by the utility companies. Even if you know there are no utilities in the pool location, we are legally required to have this process completed. Don't be surprised to see flags and/or paint marking your property identifying the location of those utilities.
6. **EXCAVATION** (before) – We use a professional excavator as a sub-contractor. He will contact you directly prior to the excavation. After the excavation is complete, we recommend that you cover the pool site with a tarp or plastic sheeting. This will help keep the site dry and help to prevent a washout during a heavy rainfall. We excavate only for the installation of the pool, we do not provide finished grading or landscaping.
7. **POOL INSTALLATION** (during) – We will install your pool and filter system in a professional manner and according to manufacturers' instructions and standard industry practices. We cannot offer payment terms unless you have previously applied for financing through one of our financial lenders. We will collect payment for the excavation/water/installation on the day PRIOR to the installation using the credit card we have stored on file. Payment must be made in full PRIOR to the installation of the pool.
8. **POOL START-UP** (after) – At the time of completion, the installer will go over basic filter operation. The installer will also provide a packet of documents including a guide labeled "Starting Your New Pool", owners manuals and safety guides to help you with the details of initial start-up. If there are any questions, please feel free to call or visit us at your convenience.
9. **CHEMICAL TREATMENT** (after) – Chemical Treatment is an ongoing responsibility for the home owner. We offer POOL CHEMISTRY classes in our showroom, free of charge, to anyone who is interested. We also offer pool water analysis and professional advice concerning those tests results.
10. **ENJOY** - ENJOY YOUR NEW POOL

Signatures of Property Owner(s):

Print Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Print Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

We agree to the terms of the installation guide. Any extras or unexpected add-ons not collected prior to installation or at the time of signing the Sales Order are the responsibility of the home owner and are due upon completion.

PA Contractor #064354

# Warranty Certificate

## Above Ground Pool & Liner Installation

K.D. Home & Garden, Inc. d/b/a



### *2 Year Limited Installation Warranty*

#### Warranty Coverage

- **Warranty coverage begins on date of invoice.**
- Levelness of pool within tolerance of manufacture specifications.
- Liner not installed on wall properly.
- Proper assembly of pool frame or sub-structure.
- Leaking gaskets or fittings (30 days).
- Objects under liner (30 days). **Object will be removed by cutting liner and patching.**
- This warranty is not transferable.

#### Warranty Exclusions

- Fehl's reserves the right to determine warranty eligibility.
- Warranty does not supersede or replace manufacturer's warranty coverage.
- **Replacement water is not covered under this warranty.**
- Damage to liner or ground under pool caused by rodents, animals or insects.
- Washout caused by water running around the pool eroding the earth mound or sand.
- Damage or failures caused by surface or subterranean drainage under or around pool or earth fill movement, explosions, and expansive soil conditions.
- Sites not prepared or excavated by Fehl's or any of it's sub-contractors.
- Defects or failures caused due to lack of proper maintenance, operations, vandalism, accurate water chemistry or Acts of God.
- Leaking gaskets or fittings are warranted against workmanship if pool was filled to normal operation level at the time of installation.
- Trip charges and diagnostic fee will be applied to evaluation of non-warranty request.

#### Breach of Warranty

- Total balance of installation must be paid in full before the day of installation or this warranty is null and void.
- Fehl's has first right to repair. The homeowner waives any liability towards Fehl's if another company is contracted to repair.

Signatures of Property Owner(s):

Print Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Print Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**We agree to the terms of the installation warranty.  
PA Contractor #064354**

# Installation & Excavation Guidelines



K.D. Home & Garden, Inc. d/b/a

- Your yard should be considered a “construction zone” during this project. We will try our best to minimize damage to your lawn but there will be damage. Fehl’s is not responsible for repairing tire tracks, filling in low spots, reseeding or providing rough or finished grade.
- Site preparation, including protection or removal of trees or other vegetation, removal of fences, pipelines, power lines, or other improvements affected by this construction, shall be by the owner.
- If concrete, tree stumps, buried debris, or any other not readily disposable materials are to be hauled from the property, customer will bear such expense.
- All pools are excavated with a 4’ distance around the entire pool to meet code requirements.
- Fehl’s does not match replacement pools to existing decks. In most cases due to the construction process of a new pool, it is impossible to construct the pool next to an existing deck.
- We do our best to avoid and minimize wrinkles in vinyl liners but we do not guarantee a wrinkle free liner due to the nature of vinyl.
- Sand bottom can not be installed to a perfectly smooth finish. Modulations and small divots will be felt under foot.
- If the owner has work performed by others, Fehl’s does not guarantee such work and shall be held harmless for such work or any defects, loss or damage which may result there from.
- Fehl’s has the right to subcontract any portion of the work which we deem advisable.
- We do not recommend back filling soil or stones against the pool wall more than 4”. Doing so will not pass code requirements, may void warranty, cause problems changing liners in the future and reduce the life of your above ground swimming pool.

### Additional Notes

**WEATHER:** Weather may impact the installation of your pool. Not only the day(s) of your installation, but also the days and weeks leading up to the installation of your pool. We cannot install your pool if it is raining OR if it is too windy. We may also need to postpone your installation if the site becomes muddy after the excavation.

**INSTALLATION ORDER:** We attempt to install pools in the order in which you purchased your pool from Fehl's. It is the home owners’ responsibility to apply for and get the permit. Your position in the order may be changed based on when you apply for and receive your permit.

Signatures of Property Owner(s):

Print Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Print Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

We agree to the conditions of the installation and excavation guidelines.  
PA Contractor #064354