

Above Ground Installation Guide

Installation Process & Customer Responsibilities

While we strive to make your pool installation as simple as possible, there are a few items that are your responsibility. Your responsibilities are underlined below to be completed before, during, and after the installation of your pool.

1. **PERMITS** (before) – It is your responsibility to check with your local township code enforcement office for details pertaining to installation of an above ground swimming pool and apply for all permits. Some townships may require a permit for installing a replacement pool. Most will also require electrical permits. We do not keep up with individual township requirements, as they can change at any time. You must provide us a copy of all your permits, as we CANNOT mark your pool site or start your installation without a copy on file.
2. **ELECTRICAL INSTALLATION** (before & during) – We do not have a licensed electrician on staff and we do not run electrical lines or install electrical components. You must hire an electrical contractor that is familiar with the bonding and grounding requirements of swimming pools. We can recommend a Licensed Electrical Contractor, if you need one, to perform this work. The scope of the electrical requirements are determined by the individual township or borough that you live in.
3. **SITE INSPECTION** (before) – Once we receive a copy of the permit; we will visit your pool location, mark the pool location with paint and/or stakes, determine access to the location and finalize excavation pricing. A laser level is used to determine the quantity of dirt that must be excavated to produce a level spot. Dirt haul-a-way may also be required based on our findings and quoted accordingly. After we mark the spot where the pool will be located, we ask that you to keep the spot marked with paint or simply do not cut the grass in that area.
4. **POOL DELIVERY** (before) – We will deliver your pool and accessories at some point prior to the installation. At that time, you are required to pay for all delivered merchandise.
5. **PA ONE CALL** (before) - Before we are aloud to break ground, buried utilities must be marked by the utility companies. Even if you know there are no utilities in the pool location, we are legally required to have this process completed. Don't be surprised to see flags and/or paint marking your property identifying the location of those utilities.
6. **EXCAVATION** (before) – We use a professional excavator as a sub-contractor. He will contact you directly prior to the excavation. After the excavation is complete, we recommend that you cover the pool site with a tarp or plastic sheeting. This will help keep the site dry and help to prevent a washout during a heavy rainfall. We excavate only for the installation of the pool, we do not provide finished grading or landscaping.
7. **POOL INSTALLATION** (during) – We will install your pool and filter system in a professional manner and according to manufacturers' instructions and standard industry practices. We cannot offer payment terms unless you have previously applied for financing through one of our financial lenders. We will collect payment for the excavation/water/installation on the day PRIOR to the installation using the credit card we have stored on file. Payment must be made in full PRIOR to the installation of the pool.
8. **POOL START-UP** (after) – If you are home at the time of completion, the installer will go over basic filter operation. We will also provide a pool start up packet that will guide you through all the details of initial start-up. If there are any questions, please feel free to call us.
9. **CHEMICAL TREATMENT** (after) – Chemical Treatment is an ongoing responsibility for the home owner. We offer POOL CHEMISTRY classes in our showroom, free of charge, to anyone who is interested. We also offer pool water analysis and professional advice concerning those tests.
10. **ENJOY - ENJOY YOUR NEW POOL**

Additional Notes

1. **WEATHER:** Weather may impact the installation of your pool. Not only the day(s) of your installation, but also the days and weeks leading up to the installation of your pool. We cannot install your pool if it is raining OR if it is too windy. We may also need to postpone your install if the site becomes muddy after the excavation.
2. **INSTALLATION ORDER:** We try to install pools in the order in which you purchased your pool from Fehl's. It is the home owners' responsibility to apply for and get the permit. Your position in the order may be changed based on when you apply for and receive your permit.

Standard Installation of an Above Ground Swimming Pool Includes:

- Delivery & professional installation of swimming pool and liner.
- Patio Blocks required under swimming pool uprights.
- Assemble & connection of new filter and sanitizing system.
- Assemble & installation of standard ladder.
- Calling of Pennsylvania One Call to mark buried utilities.
- Scheduling & delivery of mason sand needed under liner.
- Scheduling & delivery of clean pool water.
- Removal & disposal of trash

Print Name: _____ Signature: _____ Date: _____

We agree to the terms of the installation guide. Any extras or unexpected add-ons not collected prior to installations or at the time of sale are the responsibility of the home owner and are due upon completion.

PA Contractor #064354

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Warranty Certificate

Above Ground Pool & Liner Installation



2 Year Limited Installation Warranty

covers defects due to installation.

Warranty Coverage

- **Warranty coverage begins on date of invoice.**
- Levelness of pool within tolerance of manufacture recommendations.
- Liner not installed on wall properly.
- Proper assembly of pool frame or sub-structure.
- Leaking gaskets or fittings (30 days).
- Objects under liner (30 days). Object will be removed by cutting liner and patching.

Warranty Exclusions

- Fehl's reserves the right to determine warranty eligibility.
- Warranty does not supersede or replace manufactures warranty coverage.
- **Water loss is not covered under this warranty.**
- Damaged to liner or ground under pool caused by rodents or animals.
- Washout caused by water running around the pool eroding the earth mound or sand.
- Damage or failures caused by surface or subterranean drainage under or around pool or earth fill movement, explosions, and expansive soil conditions.
- Defects or failures caused due to lack of proper maintenance, operations, vandalism, accurate water chemistry or Acts of God.
- Leaking gaskets or fittings are only warranted against workmanship if pool was filled to normal operation level at the time of installation.
- Trip charges and diagnostic fee will be applied to evaluation of non-warranty request.

Print Name: _____ Signature: _____ Date: _____